

Fit in Crete Yoga at Peli's – Terms and Conditions

- 1) Fit In Crete is the booking agent for the Yoga at Peli's holiday. We are responsible for the booking and payments. Hotel Peli in Kissamos is responsible for accommodation, breakfast and other hotel services, and assistance with airport transfers. Yoga instruction is provided by the yoga teacher on your holiday.
- 2) This agreement is dated 5th September 2017 and supersedes any previous dated agreements.
- 3) By booking a holiday with Fit in Crete, you and all named parties in the booking form agree to these conditions.
- 4) **Included services:** Accommodation for 7 nights, breakfast, yoga equipment, yoga tuition, one welcome dinner, self service hot drinks, beach towel, local information, assistance with transfers (cost of airport transfers not included).
- 5) **Booking Contract:** The person signing the booking form must be at least 18 years old and must have the capacity and authority to make the booking for themselves and any other named parties.
- 6) **Deposit:** To confirm your booking, you need to pay a deposit of €150 per person. Your holiday booking will be confirmed upon receipt of the booking form and of the deposit. The deposit is non refundable.
- 7) **Balance:** The balance of the holiday must be paid 4 weeks before your arrival date. A reminder email will be sent when the deadline approaches. If the balance of the holiday is not paid by the specified date, we reserve the right to cancel your booking.
- 8) **Sharing a room:** If you wish to share a room but don't have anyone to share with, we will try and match you with another sharer. If we cannot find a sharer, the cost of a single room will apply.
- 9) **Insurance:** In order to participate in the Yoga at Peli's holiday, you must get your own comprehensive travel insurance and you must give us proof of coverage.
- 10) **Special requirements:** Any special requirements should be noted at the time of booking, before paying the deposit. We will do our best to accommodate special requirements but we cannot guarantee that it will be possible.
- 11) **Cancellations:** To cancel your booking, cancellation must be made by email to Fit In Crete. The following charges will apply:
 - 28 days or more before departure, loss of deposit.
 - 27 – 14 days before departure, 50% of holiday price.
 - 14 days before departure, 100% of total holiday price.
- 12) **Changes:**
 - a) **Teachers** – All advertised holidays have been confirmed by the respective course teachers. If, for any reason, a teacher becomes unavailable we will try to replace them with a teacher of similar qualities and tell you. If a suitable replacement teacher cannot be found we may cancel the holiday. If you wish to cancel due to a change in teacher, cancellation charges apply as in 11).
 - b) **Accommodation** - If, for any reason the advertised accommodation becomes unavailable we will arrange alternative accommodation of a similar quality. If you wish to cancel due to a change in accommodation, cancellation charges apply as in 11).
 - c) **Other variations** – In case of any change to advertised conditions - for example due to maintenance work, weather conditions, sickness or any other reason we could not have forecast – we will advise you of these changes as soon as possible.
- 13) **Health:** Persons booking yoga, fitness, active or other holidays via Fit In Crete do so at their own risk. If you are not sure about the suitability of the holiday with regard to your experience or abilities, please contact Fit In Crete before booking. Non-disclosure of relevant information can invalidate your insurance and cancel our contractual obligations to you.
- 14) **Liability:** We are not liable for cancellations, delays or changes that are beyond our control, including but not limited to: strike actions, air transport problems, unrest, war or natural disasters. We accept no liability for your medical or psychiatric condition whenever it may have developed. We accept no liability for loss of or damage to your personal property.
- 15) **Complaints:** If you are dissatisfied with any aspect of your holiday, you should raise it immediately DURING your stay. We will not respond to complaints first raised after the end of the holiday. Fit In Crete and Hotel Peli wish to provide a quality holiday for you and issues can often be resolved immediately.
- 16) Greek law applies. If individual provisions of these Terms and Conditions become invalid or void, then the validity of the remaining provisions shall not be affected.

We wish you a happy holiday!

Useful Information

1) Booking procedure:

On completion of the booking form, we will check and confirm availability on the requested holiday, and then request payment of a deposit of €150/person.

We will provide payment details via email, and will confirm your holiday on receipt of your deposit.

The balance of your holiday is due 4 weeks before your arrival, and we will remind you as the deadline approaches.

2) Information:

Please make sure you have provided the following information:

Your flight details (essential if you are to be met at the airport)

Your phone number

Your insurance details

Any special requirements (dietary needs, access needs, etc)

3) Accommodation:

To help room sharers: if both parties agree, we can arrange for you to email each other beforehand.

You can stay for extra days (subject to availability) before or after the holiday dates – if you want to book extra dates please inform Fit In Crete and we will tell you how to proceed.

4) Extra activities:

Extra activities (walks / excursions etc) are available - at extra cost – from Fit In Crete during your stay. You can look at this page for an idea of what's on offer:

<http://www.fitincrete.com/activities.html>

These can be arranged in advance (please contact us for details) or once you are here. If you wish to walk while on your holiday please bring adequate shoes, the paths are rocky!

5) Flights:

Airlines flying to Chania include: Ryanair, Easyjet, Thomson, British Airways, Norwegian, Olympic & Aegean. Additionally flying to Heraklion: Jet2 & Monarch.

Some websites you may find useful: www.travelrepublic.co.uk, www.flightline.co.uk, www.skyscanner.net, www.kayak.com, plus the websites of the airlines directly.